

## Questions and Answers

### The new Healthcare apprenticeship standards and qualifications

13 November 2017

#### **Will a decontamination qualification be developed for the new standards?**

There are currently no plans to develop a decontamination qualification.

#### **Where can I find guidance on how to structure the portfolio?**

The portfolio of evidence is a requirement for the Healthcare Support Worker apprenticeship end-point assessment (EPA). City & Guilds will provide guidance on how this needs to be structured as part of our EPA pack. Please refer to the [assessment plan](#) for more information.

#### **At what point do we register a learner for EPA?**

The learner, employer and training provider must agree that the learner has met the gateway requirements of the standard and is ready for EPA. The learner may be registered onto EPA when all parties agree the gateway requirements have been met.

#### **Have the apprenticeship standards been piloted?**

The apprenticeship standards and assessment plans have been published for some time. Therefore it's likely that there are apprentices working towards the standards now.

## **Will the new qualifications replace the existing ones?**

The new 4345-31 Level 3 qualification will replace:

- 4223-11 Level 3 Diploma in Clinical Healthcare Support
- 4223-14 Level 3 Diploma in Allied Health Profession Support
- 4223-15 Level 3 Diploma in Maternity and Paediatric Support
- 4223-16 Level 3 Diploma in Perioperative Support
- 3101-03 Level 3 Diploma in Mental Health Care

The 3095-21 Level 2 Diploma in Care will replace:

- 4223-01 Level 2 Diploma in Clinical Healthcare Support
- 4222-21 Level 2 Diploma in Health & Social Care – generic, dementia and learning disabilities certification pathways

## **We're an approved City & Guilds centre for Health QCF. Can I get fast track approval for the new qualifications?**

Yes, centres offering the below qualifications will be given automatic approval for the new 3095-21 Level 2 Diploma in Care.

- 4223-01 Level 2 Diploma in Clinical Healthcare Support
- 4222-21 Level 2 Diploma in Health & Social Care – generic, dementia and learning disabilities certification pathways

## **Do I need approval to carry out end-point assessment if we just plan on delivering the new qualification?**

The approval processes for the qualifications and end-point assessment are separate. You don't need EPA approval if you are only offering on-programme.

## **Do we need to apply to use City & Guilds as an EPA organisation?**

Yes. Contact [apprenticeships@cityandguilds.com](mailto:apprenticeships@cityandguilds.com) for more information.

## **Healthcare Support Worker apprentices are required to attempt Level 2 maths and English before passing the gateway. If they're studying functional skills English, does this mean they have to attempt all three elements? E.g. the writing test, reading test and the speaking and listening element.**

As an EPA organisation we would require a declaration completed by the learner, training provider and employer to confirm that the learner had attempted the Level 2 test. We have requested further clarification from the ESFA regarding whether or not the apprentice has to attempt all three elements if undertaking functional skills.

**Do City & Guilds still offer a decontamination qualification outside of an apprenticeship?**

We still offer the [3130 Decontamination of Instruments and Devices](#) qualification, although the deadline for the last registrations is on 31.12.2017.

**Does the new Level 5 Diploma replace the Level 5 Leadership and Management?**

No. The Level 3576-05 Level 5 Diploma for Assistant Practitioners in Healthcare covered in the webinar is an existing qualification specific to health settings. The Level 5 Leadership and Management in Health and Social Care and Children and Young People Services (England) will be replaced by the 3080-50 Level 5 Diploma in Leadership and Management in Adult Care in January.

**Will the standards be changed to reflect the new diploma?**

Yes, it's our understanding that this is in the process of being completed. Our advice would be to check the Government website as it's where the revised apprenticeship standards will be published.

**If the learner fails the end-point assessment they have to pay a fee. What are the repercussions if a learner refuses to pay?**

It's strongly advised that a contract between the employer and provider is in place prior to the start of the apprenticeship, and that arrangements regarding resits and payments are included.

**Where can I find the passwords for the assignment Guidance Documents?**

The passwords for the Guidance Documents are in the specific qualification in Walled Garden.

**Can 4222-21 be used as the qualification within Adult Care worker?**

The 4222-21 can be used as the mandatory qualification in the Adult Care worker apprenticeship standard until 31 December 2017. From 01 January 2018 the replacement qualification will be the Level 2 3095-21 Diploma in Care.